## ZOOM PRIVACY CLASS ACTION

# COURT APPROVED NOTICE OF CERTIFICATION AND SETTLEMENT APPROVAL HEARING

## Gabriel Guese v. Zoom Video Communications, Inc., VLC-S-203879

### A court authorized this notice. It is not a solicitation from a lawyer.

### Read this notice carefully as it may affect your legal rights.

WHAT IS THIS LITIGATION ABOUT?	A class action proceeding ( <i>Gabriel Guese v. Zoom Video Communications, Inc.,</i> VLC-S-203879 (the " <b>Class Action</b> ")) was brought against the defendant, Zoom Video Communications, Inc. (" <b>Zoom</b> "). In the Class Action, the plaintiff alleges that Zoom (i) shared certain information with third parties and (ii) advertised Zoom Meetings as being encrypted "end-to-end" at a time when the plaintiff contends that it was not. Zoom denies these allegations. The court has not decided who is right.
WHO IS AFFECTED BY THE CLASS ACTION?	The Class Action is brought on behalf of all persons residing in Canada who, as of June 30, 2020, had a registered Zoom Meetings user account or a paid Zoom Meetings subscription, and who between April 1, 2018 and June 30, 2020 registered, used, opened, or downloaded the Zoom Meetings application, or paid money to Zoom for a Zoom Meetings subscription, except for Enterprise and Business Subscribers and End User Accounts as of June 30, 2020; and excluding any member of the judiciary presiding in this proceeding (the " <b>Class Members</b> "). If you are a Class Member, you are automatically included in the Class Action unless you choose to exclude yourself (opt out) by <b>June 8, 2023</b> . If any benefits, including any settlement funds, become available for distribution to the Class Members, you will be notified about how to file a claim form and ask for a share of the settlement funds. You will be legally bound by all orders and judgments of the court, and you will not be able to sue Zoom about claims advanced in the Class Action.
WHAT SETTLEMENT HAS BEEN REACHED?	Zoom has agreed to pay the total amount of CAD\$2 million in settlement of the Class Action (the " <b>Settlement</b> "). The Settlement is a compromise of disputed claims. Zoom denies any wrongdoing and is not admitting anything. The Settlement is subject to approval of the court. Class Members have a right to opt out of the Class Action or, if they do not opt out, to object to the Settlement.
WHAT CAN I RECEIVE FROM THE SETTLEMENT?	If the Settlement is approved, each Class Member will have the opportunity to submit a claim form, which will be required to receive payment of money from the Settlement. Each Class Member who files a valid claim form will receive a portion of the Settlement calculated in accordance with the

	Distribution Protocol set out below. If the Settlement is approved, instructions about how to submit a claim form will be available at zoomclassaction.ca. Instructions will also be provided in a separate notice to Class Members following the Settlement approval.
	The Distribution Protocol provides for the following types of claims:
	• <b>Subscriber Claim:</b> If you are a Class Member who paid money to Zoom for a Zoom Meetings subscription between April 1, 2018 and June 30, 2020, you are eligible to file a claim for the greater of \$15 or 15% of the money you paid to Zoom for the core subscription (i.e., not including other Zoom products or add-on features) during that time. For example, if you spent \$75 on a Zoom Meetings App subscription during the relevant time period, 15% of \$75 is \$11.25. Because \$11.25 is less than \$15, your claim will be treated as a claim for \$15.
	• <b>Registered User Claim:</b> If you are a Class Member who is not eligible for a Paid Subscription Claim and you used, opened or downloaded the Zoom Meetings Application between April 1, 2018 and June 30, 2020, you are eligible to file a claim for \$15.
	In the event that the total amount claimed by all Class Members exceeds the amount available for claims, then each payment will be reduced on a <i>pro rata</i> basis. Once the allocations of all Class Members who have filed valid claims have been ascertained, the net Settlement Amount will be allocated to those Class Members.
	If the Settlement is approved, a further notice will be distributed that describes how Class Members may submit a claim to participate in the Settlement.
	If you do not wish to participate in the Class Action and the Settlement, you must opt out by <b>June 8, 2023</b> .
	To opt out, you must submit a written request to the Claims Administrator at Zoom Settlement, Attn: Claims Administrator, P.O. Box 3355, London, ON, N6A 4K3, which must be received by June 8, 2023 to be valid.
	If your request to opt out is not received by the Claims Administrator by <b>June</b> <b>8, 2023</b> , it will not be valid and you will be bound by the Settlement. Your request must include your full name, current address, email address and telephone number.
BASED ON MY	A Class Member who opts out will not be entitled to receive money from the Settlement.
	If you do not timely and properly opt out of the Class Action, or if you do not timely and properly file a claim form with the Claims Administrator, you will

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	be forever barred from receiving any benefits under the Settlement, and from commencing or continuing any action against Zoom relating to the subject of the Class Action.
WHAT HAPPENS NEXT?	The Court has scheduled a hearing in this case for June 12, 2023 at 10:00am PT to consider whether to approve the Settlement and award lawyers' fees and expenses, as well as consider any objections (the " <b>Settlement Approval Hearing</b> "). You or your lawyer may attend and ask to appear at the hearing, but you are not required to do so. If the Settlement Approval Hearing date changes, the revised date will be posted at zoomclassaction.ca.
	If the Settlement is approved, a further notice will be distributed that describes how Class Members may submit a claim to participate in the Settlement.
WHERE CAN I GET MORE INFORMATION?	This notice is a summary. For more information about your rights and how to exercise them, please see the additional documents and information about this case, available online at: <b>zoomclassaction.ca</b>
	The Court has appointed RicePoint Administration Inc. (" <b>RicePoin</b> t") as the Claims Administrator.
	The law firms of Collette Parsons Corrin LLP and Murphy Battista LLP represent the Class Members:
	Email: <u>zoom@cpclegal.ca</u>
	Mail: Collette Parsons Corrin LLP
THE CLASS?	Attn: Zoom Privacy Class Action
	1750 – 700 West Georgia Street
	PO Box 10090
	Vancouver, BC V7Y 1B6

This notice was authorized by the Supreme Court of British Columbia.